

# Case Study: The Institute of Company Secretaries of India (ICSI)







The Institute of Company Secretaries of India (ICSI) is one of the leading and recognized professional bodies in India primarily focused to develop and regulate the profession of Company Secretaries in India. They award the certificate of bestowing the designation of Company Secretary (CS) to a candidate qualifying for the membership of the Institute.

#### **BUSINESS CHALLENGES**

The Institute of Company Secretaries of India (ICSI) wasn't happy with services rendered by their existing vendor:

- · Lack of quick turnaround time
- Poor Response time.
- Poor Network management

They were seeking a secure and reliable data center solution with high data transfer and connectivity to accommodate their mission-critical data with the highest levels of security and operational reliability.

The major challenge faced by the client was to completely transform their IT infrastructure, while securely moving their mission critical data to a secure data center environment within short span of time.

#### **BUSINESS SOLUTION**

After an extensive research and careful analysis of client's key pain points, Cyber Futuristics offered a customized solution, which included both managed services and colocation.

We offered ICSI with an unmatched IT infrastructure optimization and transformation solution to harness the power of fully virtualized architecture and ultra-secure facility coupled with a fully-redundant power and cooling infrastructure.

## **BENEFITS**

#### Business Continuity and Disaster Recovery-

A comprehensive business evaluation helped us in formulation of a robust business continuity and disaster recovery plan to guarantee zero loss of business-critical information in an unexpected event of failure or disaster.

## **SOLUTION OVERVIEW**

Organization: The Institute of Company Secretaries of India (ICSI) Industry Vertical: Education

Country: India

# Organization Profile:

The Institute of Company Secretaries of India (ICSI) is one of the leading and recognized professional bodies in India primarily focused to develop and regulate the profession of Company Secretaries in India. They award the certificate of bestowing the designation of Company Secretary (CS) to a candidate qualifying for the membership of the Institute.

#### **Business Solution:**

Cyber Futuristics offered The Institute of Company Secretaries of India (ICSI): Colocation Plan

### Benefits:

- Business Continuity and Disaster Recovery
- Network connectivity
- Scalability and Room for Business Growth
- Data Security and Protection
- Power Capacity and Redundancy





www.icsi.edu

We offered ICSI with all-in-one solution for restoration of their key IT components, including servers, networks, applications, devices, data and connectivity to improve operational efficiency across their infrastructure.

#### Network Connectivity

The client was dealing with unnecessary timeouts and connectivity disruptions due poor network management. Our redundant network and high availability bandwidth enabled us to provide ICSI with blazing fast, responsive and highly secure network connections.

## • Data Security and Protection

After careful consideration on client's concerns regarding data security and protection, we offered them multi-layered security provision, that included 24X7 onsite security, biometric and cardkey entry, cabinet and cage locks, and camera surveillance.

## Power Capacity and Redundancy

Our team of experts with proactive analysis identified that ICSI was facing untimely downtime due to power spikes and surges. Our power infrastructure is designed to ensure consistent and unremitting power supply to the equipment. We offered client with guaranteed 99.95% service level agreement (SLA) which helped them leverage power feeds from diverse plants.

### **BUSINESS RESULT**

Cyber Futuristics helped The Institute of Company Secretaries of India (ICSI) in quick and efficient deployment of optimized IT infrastructure, application development, software and hardware configuration and system management, resulting into:

## **APPROACH AHEAD**

Cyber Futuristic with smart data center engineering, an unparalleled public peering platform, dedicated support, and world-class services have been able to win the confidence of ICSI and expect to continue to strengthen our relationship with them by providing unmatched service and support in future as well.

Know more about Cyber Futuristics India Pvt. Ltd. at <a href="http://www.cyfuture.com">http://www.cyfuture.com</a>

Our IT infrastructure has grown significantly to support our offices across India, and increased the onus to ensure system uptime. As a result, it became imperative to have a dynamic business continuity plan primed to secure our business applications and data, and reduce the risk of any downtime. Cyber Futuristics with highly resilient and secure facilities offered just the solution that we were looking for.

> - The Institute of Company Secretaries of India (ICSI)

